

## FORM FOR WITHDRAWAL FROM A DISTANCE CONTRACT

I, the undersigned, hereby give notice that I withdraw from the distance contract for the purchase of goods in the rhodine.com online shop (please complete the relevant details):

### 1. CUSTOMER DETAILS

First and last name: \_\_\_\_\_

Email: \_\_\_\_\_

### 2. ORDER AND PRODUCT DETAILS

Order number: \_\_\_\_\_

Product:

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Quantity:

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### 3. REASON FOR RETURN (optional)

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### 4. PAYMENT METHOD AND REFUND

Original payment method (please select):

Card ☐ PayPal ☐ Bank transfer ☐ Cash on delivery ☐ I do not remember ☐

Please complete the details below if the refund needs to be made by bank transfer:

IBAN:

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Account holder:

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### 5. DATE AND SIGNATURE

Place and date \_\_\_\_\_ Customer's signature \_\_\_\_\_

Information on withdrawal from the contract: When purchasing at a distance (online), the consumer has the right to withdraw from the contract without giving any reason and return the product within 14 days of purchase or receipt of the goods or digital content. To exercise the right of withdrawal, the consumer must notify the supplier of their decision to withdraw from the contract by an unequivocal statement sent to the addresses indicated above. The consumer may download the withdrawal form from the website and send it to the supplier within the prescribed period, or send any unequivocal statement clearly indicating that they withdraw from the contract. The consumer's withdrawal statement is deemed to have been submitted in time if it is sent within the period specified for withdrawal from the contract. A copy of the invoice or another appropriate document must also be enclosed. If the consumer has already received the goods or digital content supplied on a tangible medium and withdraws from the contract, they must return them to the supplier together with the accompanying packaging and documentation without undue delay and no later than 14 days after notifying the supplier of the withdrawal. The consumer is deemed to have returned the goods in time if they send them before the 14-day return period expires. The consumer bears the direct costs of returning the goods. If the consumer withdraws from the contract, the supplier must reimburse all payments received, including delivery costs, without undue delay and in any event no later than 14 days from the day of receipt of the notice of withdrawal from this contract (except for additional costs resulting from the choice of a delivery method other than the least expensive standard delivery method offered by the supplier). The amount refunded therefore also includes the standard delivery costs paid when purchasing the goods. If a delivery service above the standard level was selected, the supplier is not obliged to refund the cost of that delivery to the consumer. The seller has the right to withhold the refund until the returned goods have been received or evidence has been provided that the consumer has sent the product to the seller. The consumer is liable for any diminished value of the goods if it results from handling that is not necessary to establish the nature, characteristics and functioning of the goods.